

AUSTIN UTILITIES NOW

INFORMATION ABOUT YOUR CITY SERVICES



MAR-25382

Start your Home Energy Savings project

Is your house more than ten years old? Austin Energy offers rebates to help you make energy-saving improvements through Home Energy Savings (formerly Home Performance with ENERGY STAR®).

Limited Time Offer!

Through April 30, get rebates averaging \$2,600 on Home Energy Savings projects. You can also apply for low-interest financing starting at 1.99% to help you get started.

Home improvements typically include:

- » Replacing inefficient, incorrectly sized HVAC systems and installing a smart thermostat.
- » Fixing old, unsealed air ducts and adding attic insulation.
- » Weatherstripping doors and windows and installing solar shading on windows.

Find a participating contractor to get started, and enjoy a more energy-efficient home. Learn more at austinenergy.com/homesavings.



2024 Warrant Amnesty program

Do you have an outstanding warrant or citation with the Austin Municipal Court or Downtown Austin Community Court? We want to help! During the 2024 Warrant Amnesty program — from March 25 to April 19 — you can address your outstanding cases and have your questions answered by judges and staff. Anyone who comes voluntarily will not be arrested.

Warrant fees will be waived if you contact the court and take advantage of this program. Options are available

if you are not able to pay immediately, including payment plans, community service or hardship waivers for those who qualify. This program applies only to active cases in front of the Austin Municipal Court or Downtown Austin Community Court.

No appointments are needed, and all services are provided free of charge. Spanish interpreters will be available.

For more information, visit austintexas.gov/court or call **512-974-4800**.



Spring Shred Day is around the corner

The annual Spring Shred Day from the Austin ARMA chapter is Saturday, April 13, from 8 a.m.-1:30 p.m. Please check austinarma.com/shred-day for location and additional information. Shredding requirements are:

- » **Dry paper only.**
- » **Must be packed in cardboard boxes no larger than 24in x 24in x 36in with fitted lids or securely closed box flaps. Please do not tape boxes shut.**
- » **Documents packed in hard plastic bins, plastic bags or any other form of storage container will not be accepted.**

For questions, please contact Austin ARMA via email at austinarmachapter@gmail.com or leave a message for a return call at **512-937-3347**.

You can choose Texas wind power

Have you seen all the wind turbines around Texas lately? When you sign up for GreenChoice® Wind Energy, the energy those turbines produce helps power your home or business.

More than 28,000 customers subscribed to GreenChoice in 2022, which translates to:



Removing the same amount of carbon dioxide from the air as **496,853 acres of U.S. forests** in one year.



Powering **52,884 homes** with wind energy instead of fossil fuel.



Removing carbon emissions equal to **1,042,128,279 miles driven** by an average gasoline-powered passenger vehicle.

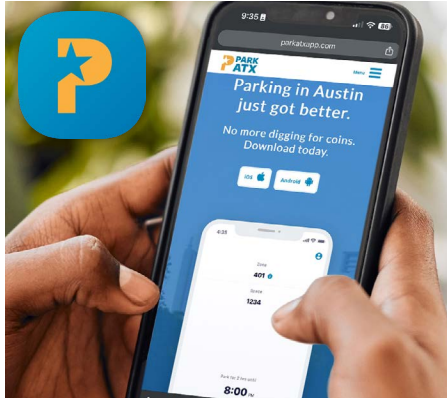
You can enroll for GreenChoice Wind Energy by calling **512-494-9400** or online at austinenergy.com/greenchoice.

Park ATX makes parking a one-stop shop

Did you know that parking in a City of Austin street space is easier when you use the Park ATX mobile app? No digging for coins or hunting for your credit card.

And you can get free parking through Park ATX. Every 24 hours, app users can get up to two free 15-minute parking sessions by entering the validation codes **FREE15ATX1** and **FREE15ATX2**. Look for the Redeem button on the payment screen to enter your validation code.

Best of all, Park ATX is stress free — the app will send you alerts when your session is about to end. If you need more time, just add it on the app.



To download Park ATX and learn more about it, go to parkatxapp.com. (And be sure to download it only from that website, Google Play or Apple's App Store. The City is aware of a fraudulent website claiming to be Park ATX.)



Free Green By Design webinars return

Interested in buying, building or remodeling a sustainable home? Join Austin Energy Green Building for Green By Design. These free online workshops cover the whole process, starting with the planning and design phase. You will learn about building practices and technologies that can help make homes more comfortable and efficient while reducing maintenance costs.

» Session 1: Planning and design

Tuesday, April 2

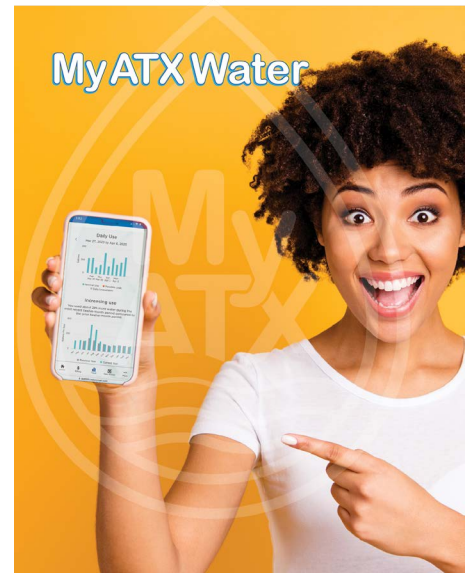
» Session 2: Materials and landscaping

Tuesday, April 9

» Session 3: Home systems

Tuesday, April 16

You can join webinars live on the session dates or watch the recordings later. Register online at austinenergy.com/webinar.



My ATX Water — making your meters smarter

Austin Water is currently rolling out a city-wide smart water meter program called My ATX Water. This program is modernizing our metering system by upgrading analog water meters to digitally read water meters connected to a wireless network. The My ATX Water program also includes a brand-new customer portal that provides:

- » Up-to-date water usage metrics.
- » Leak alerts.
- » Emergency alerts.
- » Water conservation tips.
- » And many other customizable features.

Sign up in three easy steps:

1. **Locate your account number.**
Find this either on your utility bill or at the Austin Energy website.
2. Go to austintx.watersmart.com and type your account number and zip code.
3. Fill out your user profile and start saving!

Para obtener una copia en español de esta publicación, visite coutilities.com/go/utilitynews.

Customer Service Phone: 512-494-9400

24-Hour Power Outage Reporting: 512-322-9100 | 24-Hour Emergency Water Service: 512-972-1000

East Austin Utility Customer Service Center (Walk-in Center): 2800 Webberville Rd.

North Austin Utility Customer Service Center (Walk-in Center): 8716 Research Blvd., Ste. 115

South Austin Utility Customer Service Center (Walk-in Center): 1901 W. William Cannon Drive, Ste. 100

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